



VICE PRESIDENT *and* CHIEF EXECUTIVE OFFICER
of the MEDICAL CENTER



MEDICAL CENTER POLICY NO. 0050

- A. SUBJECT: Patient Visitation
- B. EFFECTIVE DATE: July 1, 2006
- C. POLICY:

The University of Virginia Medical Center recognizes the importance of visitation to our patients, their families and friends. This policy reflects the balance required to support a positive visitation experience while maintaining a safe environment for patients, visitors, and employees.

Medical Center employees and all individuals providing health care services at the Medical Center shall be responsible for communicating the visitation guidelines to patients and visitors and for helping to maintain a safe environment.

D. PROCEDURE:

1. Routine visiting hours for adult visitors and children age 12 years or older are daily from 9:00 AM until 9:00 PM. Only two visitors per patient are allowed at one time.
2. Requests for exceptions to routine visiting hours shall be reviewed with the patient and members of the patient's health care team. Approval for an exception shall be based on impact on patient care, the benefit of visit to the patient, and/or the safety and security of patients, visitors, and employees.
 - a. The Bed Center (phone number 243-9931) shall coordinate processing of exceptions that are more restrictive, either by patient choice or for safety and security purposes. The Bed Center shall communicate the information to the patient's healthcare providers and to Patient and Guest Services.
 - b. Requests for exceptions that are less restrictive (e.g. after-hours visitation) shall be determined by the patient and members of the patient's health care team and shall be communicated to Patient and Guest Services by use of the blue after-hours registration card.

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4. Information regarding patient visitation shall be provided to patients in the Patient Handbook. The Patient and Guest Services Supervisor (PIC# 9229) is available during 5:00 PM to 5:00 AM to provide education and assistance to patients, families, or visitors regarding patient visitation.
5. Medical Center Security (PIC# 1647) is available at all times to assist with urgent visitation issues or concerns.

SIGNATURE:

R. Edward Howell, CEO, UVA Medical Center

DATE:

Medical Center Policy No. 0050 (R)

Approved June 1987

Revised March 1989, March 1992, March 1996, March 1999, June 2002,

August 2003, September 2005, June 2006

Approved by Chief Operations Officer

Approved by Medical Center Administration

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